

## Thank you for expressing an interest in Wholistic Child & Family Services Inc.

WCFS was created due to the overwhelming demand of professionals who are passionate and formally trained to support and treat young people in need of specialized services.

### WCFS OFFERS

- Staffing Solutions
- Family Support
- Specialized Training

We are available to serve you  
24 hours a day, 7 days a week

### Mission Statement

We strive to be a respectful and honest service provider to our community that remains passionate about the services we offer, the people we help and the work we do.



Unit 202, 5000 Dufferin Street  
North York, ON M3H 535, Canada

Call us today for more information

Office hours of operation:

9:00 am – 4:00 pm (Monday – Friday)

For Staffing requests (24 Hours/Day)  
Please contact us at: (416) 830-9349

Phone: (416) 531-5616  
Fax: (416) 736-4201  
Email: [info@wcfsinc.org](mailto:info@wcfsinc.org)

[www.wcfsinc.org](http://www.wcfsinc.org)



# WCFS

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INC.

*Providing Support to  
Families and Social  
Service Sectors*



## About WCFS

WCFS Inc. is an organization which provides staffing support to families as well as within the social services sector (private and government organization) for over 19 years.

Our services are offered throughout the GTA which can be accessed 7 days a week, 24 hours a day. Provided services are included but not limited to: Maternity leave coverage, One on one support in residential and community settings, Classroom support, or as needed.

Our management team will make sure that your facility receives the support you require on a daily basis.

We are available to provide support during Statutory Holidays and Emergencies (less than 4 hours prior to the commencement of the shift).

We have over 20 years worth of valuable experience and expertise in supporting the social service sectors. This means that you, your front line staff, and management team can feel confident when selecting our company as your service provider.

### **Our values are upheld through:**

**Accessibility:** We can be reached 24 hours/7 days a week in order to serve individuals and organizations in need of support.

**Professionalism:** Our skills and ethics are geared towards the well being of the individuals in need of service, in order to enhance their quality of life.

**Respect:** We respect, acknowledge, and follow the policy and procedures of any organization we provide services to as well as their individuals' daily program.

## Direct Support Services

WCFS Direct Services department provides frontline support for private and government organizations that provide residential care and treatment, to support individuals who are in need of specialized services.

### Services Provided by the Direct Services Department

- 1-1 Support in the Community and in Residential Care
- Long term Sick Leave and/or Parental Leave
- Long Term Direct Services.
- Development and Implementation of Specialized Programs
- Emergency Direct Services
- Casual Direct Services
- Personal Support Worker
- Family Support Services
- WCFS Newcomers Service

### Who Will Benefit from WCFS Direct Services?

Management teams who coordinate direct services for individuals who are living with mental health concerns and dual diagnoses.

- Community School Board
- Youth Shelters
- Daycare Centres
- Hospitals
- Senior Residential Nursing Facilities
- Individuals served by the above mentioned organizations

## Why is Direct Services Essential?

It is evident that the number of young people requiring our services is growing and the demand for Children's Service Professionals is also growing.

At WCFS we recognize these factors; with our Direct Services your organization will notice a higher level of consistency, and safety in your therapeutic environment.



### Who are the Direct Service Workers?

WCFS Direct Service Workers are professionals who have gained extensive years of experience and are formally trained Child & Youth Counselors, Social Service Workers, Human Service Counselors, and Development Service Workers. All Direct Service Workers are screened and must meet the following criteria prior to affiliation with the WCFS Direct Services Team of Professionals:

- College/University Diploma/ Degree
- Rigorous interview & screening process
- Reference check (1 personal, 2 professional)
- Ministry Approved Crisis Management Certification (CPI, UMAB, SMG, BMS)
- Professional liability insurance
- Active in Professional Development
- Vulnerable Person and CPIC screening